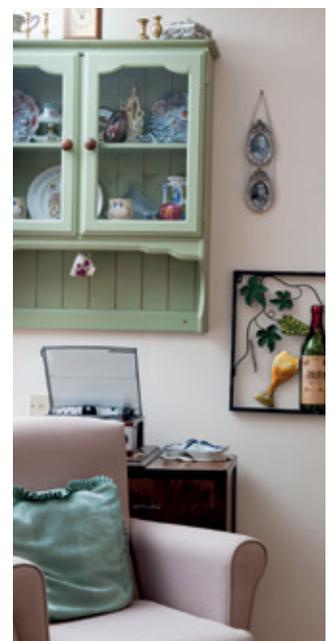


Chapel View  
Field View  
Care Homes

# *Welcome Home*





# *A warm and caring environment*

On behalf of the directors, management and staff at Chapel View and Field View Care Homes, I would like to extend a warm welcome to all our residents and visitors. We are part of Panaceon Healthcare Ltd. We hope that you will enjoy your time with us and we promise to do all we can to make this your home.

We positively encourage feedback from our staff, residents and their visitors to constantly improve our quality of service.

Chapel View and Field View Care Homes are a family run home for older people offering residential care on a permanent and respite basis. We have 70 rooms in total, 37 en-suite rooms in Chapel View and 33 single rooms in Field View; all are very comfortable and spacious.

Privacy, respect and freedom of choice are paramount in our home. Our staff have been selected for their caring and compassionate nature, in the knowledge that each of them plays a crucial role in your welfare.

Our staff are listened to and encouraged through regular meetings, appraisals and training to ensure that we have a motivated team who share our goals.

Should you wish to discuss any part of your care please speak with the managers, your key worker or any other member of the management team.

Aditya Jain - Director

“

*We pride ourselves on offering our residents choice in all aspects of their care in a warm and caring environment, where residents are treated with dignity and respect at all times.*

”

# *A truly homely care home*

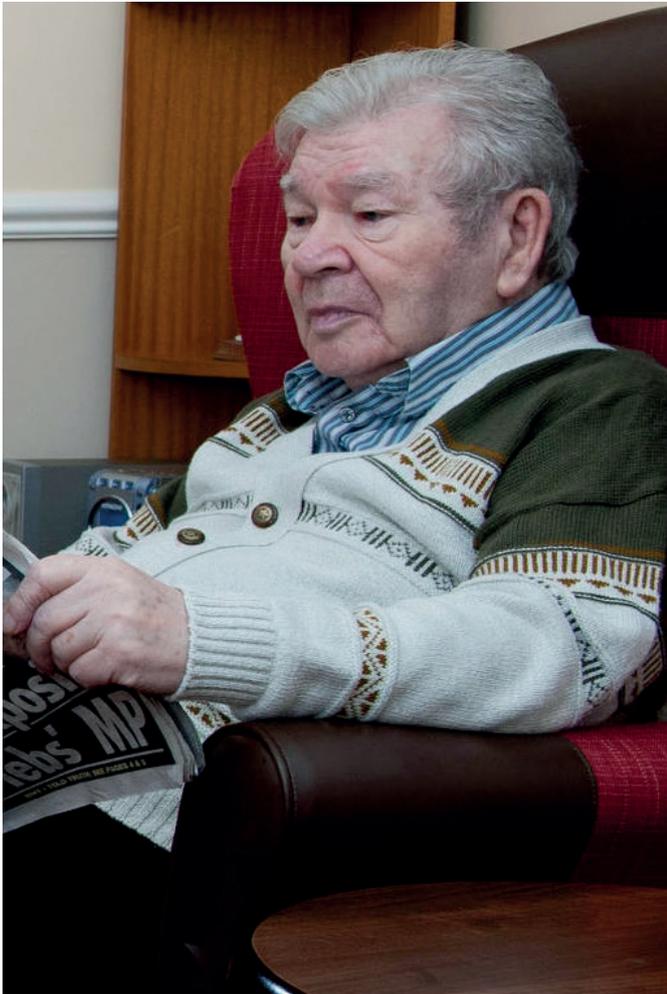
We are committed to providing quality services for our residents. Our aim is to provide the best possible care for our clients by using a bespoke model of service tailored specifically for each and every individual in a comfortable, relaxed and homely environment and adhering to the highest possible standards.

Our enabling philosophy of personalised care provides choices for daily living, while ensuring that the quality and level of care is consistently high. What does this mean for you when choosing your care home near Barnsley?

It means that we sincerely care about what you think, will listen to your concerns and welcome your input. It means that we will be ready to provide assistance when needed while respecting the privacy and dignity of the resident at all times.

*Our care homes provide an excellent environment to relax in and spend a peaceful evening in. We also have scheduled activities, including bingo and cinema nights for those who wish partake.*





## Honest and genuine

We are very proud and pleased to share with you that all the photography throughout this brochure has been taken on our premises and are of real residents and staff who have given their consent. No stock photography or models have been used in the making of this brochure.



Our care homes in Barnsley are situated on a 1.5 acre site in the heart of Mapplewell, Barnsley and there are many local amenities that our residents enjoy visiting. Mapplewell is a friendly old mining community steeped in English values and traditions. The nearby market town of Barnsley can also be accessed for activities.

# Exceptional facilities

*Field View and Chapel View Care Homes are residential homes that are equipped and registered to care for the elderly and end of life care. We also have a day care facility on site.*



## Chapel View

*Chapel View Care Home is a residential home that is equipped and registered to care for individuals with Nursing, Dementia and End of Life Care.*

Chapel View Care Home care home has been providing exceptional care since 1991. This purpose built building has 37 spacious en-suite single rooms. In addition to this we have 2 very comfortable lounges, a dining room, attached garden and an on-site kitchen.

Chapel View Care Home care home has it's own dedicated activities coordinator and also offers additional services like Hairdressing & Private Chiropodist. Outside entertainers are a regular feature in our activity schedule and are a big hit with our residents.



## Field View

*Field View Care Home is a residential home that is equipped and registered to care for individuals and for End of Life Care.*

Field View Care Home has been providing exceptional care since 1989. This purpose built building has 33 spacious single rooms. In addition to this we have 2 very comfortable lounges, a dining room, attached garden and an on-site kitchen. We also have a lovely little tearoom overlooking the Field.

Field View Care Home has it's own dedicated activities coordinator and also offers additional services like Hairdressing & Private Chiropodist. Outside entertainers are a regular feature in our activity schedule and are a big hit with our residents.

*In addition to the external entertainment, both Chapel View and Field View Care Homes have their own dedicated activities coordinator to provide activities specifically designed for the residents.*

### **What's on**

All of our activities are tailor made to suit our clients. Both Chapel View & Field View Care Homes have their own dedicated activities coordinator to plan and implement our fun and exciting activities. But if you would rather sit back and take it easy, just let us know and we will leave you to it! Each home also offers additional services like Hairdressing & Private Chiropodist. (Prices are subject to change without prior notice and are available on request).

We also get local schools and nurseries to put on performances for our residents from time to time.

These are a few of our resident's favourite regular entertainers:

- Banana Man
- Chair Based Exercise
- Pottery Class
- Clothes Party
- Shoe Party
- Seasonal Entertainment (Pantomime, Nativity plays etc.)

# *Tasty and nutritious meals*

All our food is prepared freshly in our on-site kitchens. Our ingredients are all locally sourced. This gives our residents nutritious and delicious menu to choose from.

Our excellent head chefs regularly update our menus to make the most of seasonal produce. Our entire menu is designed keeping in mind our residents' taste and nutritional needs. Our Kitchen and Care staff are always at hand to help in case our residents want something not on the menu.

Our sous chef has a particular penchant for baking. Our cakes are hot favourites of both our residents and visitors – why not pop in to have a look around and try some for yourselves!

We now have a brand new green house where we, along with our residents are planning to grow a selection of herbs and vegetables.

*Our Kitchen and Care staff are always at hand to help in case our residents want something not on the menu.*



## *Keeping it local*



*Our insistence for fresh produce means that all food is seasonal and is delivered freshly on-site, ready for our chefs to cook.*



Panaceon Healthcare is committed to help, support and grow the local economy. We go the extra mile to ensure that as many of our suppliers to our Barnsley care home, are from Mapplewell or the surrounding areas.

Our meat, fruit, vegetables, eggs, dairy and baked goods are delivered regularly by our local green grocers and butchers. Our insistence for fresh produce means that all food is seasonal and is delivered freshly on-site, ready for our chefs to cook.

Praxsoft of Barnsley provides us with IT services, equipment and support. And our Marketing and PR is managed by Blue Ginger based in Holmfirth.

# *Let us make you feel at home*

So you have decided that Chapel View or Field View are the care homes for you, this next section will guide you through what happens next.

## **Prior to admission**

All potential residents will have the opportunity to view the home and be offered the opportunity to visit and have lunch with the existing residents.

An assessment of need will be carried out by one of our managers before admission. This is to ensure that Chapel View and Field View Care Homes can meet your care needs.

Please ensure you and your family have contacted Social work services, this will allow funding assessments to be carried out. They will help you with the process and can arrange for free personal care funding where applicable.

## **On admission**

You and your family will be offered refreshments and made comfortable. There will be an admission meeting, this will enable discussion regarding:

- Your room and any additions you require daily to ensure your needs are met

- Meeting with the senior carers to finalise your care plan
- Funding sources and arrangements for invoicing if required.
- Gross billing to Local Authority if applicable

Your room will be ready and made up for you with any changes to furniture layout; picture hanging etc will be taken care of to ensure you are as comfortable as possible.

An inventory of your personal belongings / valuables will be carried out, a copy will be retained in your file and a copy given to relatives. If any item is brought in or taken away during your stay then you or your family must inform staff to update the list held.

Families are responsible for marking all clothing with wash proof labels so we can make sure we don't mix up your clothes.

Two files will be created with all information and requirements, one for financial and contact information and one for care information (Care Plans).

We will ask you about likes and dislikes regarding food and show you the menus, you will be asked to order your meals for the rest of the day if applicable and for the next day. You will be made to feel at home!

## Pets

Visiting pets are very welcome as long as they are well behaved.

If you would like to bring a pet with you, please discuss with the manager, it may be possible but each case will be judged on individual circumstance.

## On-going

### Doctors

Your Current Doctor may be happy to retain you on his list, if however there are issues regarding location etc. We will request that you be placed on the register at Hillbrow Surgery/ Darton Health Centre.

### Care

Your care will be delivered based on your requirements by a combination of our own Care Staff and the District Nurses. We will initially review on the 6th week with Social Services, thereafter we will hold an annual review with Social Services.

### Activities

You will be given every opportunity to take part in any organised activities and encouraged to continue with any hobbies you may have. We will also from time to time, organise outings / days trips that you are free to take part in, for some of these the residents social fund will meet the costs and for others you will be asked to pay your way.

Your room will be cleaned on a daily basis and will be given a deep clean at least monthly.



If your level of dependency increases we will amend and change care plans as required, we will always endeavour to deliver the level of care you require. If for any reason this is not possible, we will work with your family and Social Services to ensure that you are placed in the best possible care.

### Chiropody

Available privately.

### Money

Each resident is offered a lockable space within their own room for money and other valuables, however we recommend only small amounts of money be kept in the room.

- All money held by you is your responsibility.
- We can keep a small amount of pocket money in the office for you.
- This is used to "pay as you go" for all extra services, hairdressing etc.

### Complaints and regulation

We are regulated by the Care Quality Commission (CQC) and are inspected on a regular basis, a copy of the most recent inspection report is available on request or you can download from our web site [www.barnsleycarehomes.co.uk](http://www.barnsleycarehomes.co.uk), or at [www.cqc.org.uk](http://www.cqc.org.uk)

If you do have any complaints about any aspect of the service you receive please bring this to the attention of any staff member or the manager.

A full copy of our complaints process is displayed in the reception.



## Participation

We encourage open participation in all aspects of life at Chapel View and Field View Care Homes. If you still have some questions, please feel free to ask any member of our team.

We look forward to welcoming you into your new home.

Aditya Jain, Dr Shruti Patel and  
Dr Keval Patel

Directors, Panaceon Healthcare Ltd.



# Chapel View Field View

Care Homes

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